



DEDICATED MAINTENANCE

Expert Vehicle Maintenance Keeps You Moving

Is your fleet uptime meeting your customers' expectations?

Idealease understands that your primary business goal is to serve your customers. They depend on you to be timely and reliable. An Idealease Dedicated Maintenance Program, tailored to your unique needs, will enhance the reliability of your owned equipment, enabling you to deliver on your customer promise!

OUR DEDICATED MAINTENANCE PROGRAM INCLUDES:

PRIORITY SERVICE

Idealease Priority Service ensures that your vehicles receive timely maintenance. Our dedicated service facilities, bays, and technicians mean no waiting in line—you will experience VIP treatment at over 430 Idealease locations throughout North America.

PREVENTIVE MAINTENANCE

Idealease tracks preventive maintenance intervals and reminds you and your drivers when vehicles are due for service. PMs are scheduled around your business hours, often during off-hours and/or on-site, reducing vehicle downtime. This increases uptime and your value to your customers.

PREDICTABLE MAINTENANCE

Idealease Dedicated Maintenance includes all predictable truck maintenance, such as tire and brake replacements, daily driver write-ups, and over-the-road breakdowns. We negotiate preferred pricing with our suppliers and pass those savings on to you, ensuring the highest quality maintenance at the lowest possible cost.

FIXED MONTHLY COST

All preventive and predictable maintenance costs are consolidated into one consistent monthly payment, simplifying your budgeting process and allowing you to focus on revenue-producing opportunities.

STATE AND FEDERAL INSPECTIONS

Complying with state and federal inspections is challenging. To ensure compliance and avoid fines and audits, Idealease includes all required state and federal vehicle inspections in your maintenance schedule.

Dedicated Maintenance Benefits:

- Improved uptime
- Priority Service
- Preventive maintenance
- Predictable maintenance
- Consistent monthly billing
- Federal and state inspections
- 24/7 Roadside Assistance
- Safety & Compliance Training
- Service performed by highly trained technicians using state-of-the-art diagnostics and tools

Optional Services:

- Fuel tax reporting and fuel purchasing programs
- Telematics services
- Replacement rental vehicles

EXPERTISE | RESPONSIVENESS | STABILITY

Idealease, Inc.

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Comprehensive maintenance services boost vehicle uptime

Idealease Dedicated Maintenance programs go beyond PMs and Priority Service.

THESE OPTIONAL PROGRAMS ARE AVAILABLE TO ALL IDEALEASE CUSTOMERS:

24/7 ROADSIDE ASSISTANCE

Rely on Idealnet, Idealease's 24/7 Roadside Assistance, to get your driver back on the road quickly—whether they face a vehicle breakdown, lock-out, emergency permit requirement, or need fuel or hazmat cleanup.

One call to 1-800-ID LEASE connects your driver with a trained Idealnet service coordinator—never a recording. The extensive Idealnet service network includes over 430 community-based Idealease service locations and 34,000 truck stops, tire repair centers, and service stations throughout the United States, Canada, and Mexico.

FUEL TAX REPORTING AND FUEL PURCHASING PROGRAMS

Idealease Fleet Services offer efficient vehicle licensing, legalization, and U.S. fuel tax reporting. Our Idealease Fleet Services Fuel Card eliminates most paperwork for tracking, trip reports, and fuel tax receipts. Accepted at over 43,000 fueling locations in North America, the card comes with no transaction fee.

SAFETY AND COMPLIANCE

Idealease leads in safety and compliance training, providing the most current information and training available, including extensive coverage of the ever-changing and complex CSA regulations.

TELEMATICS SERVICES

Idealease offers full telematics services through the Radius fleet tracking system, linked to OnCommand™ Connection Remote Diagnostics from Navistar. This system is accessed via a customer portal, enhancing your fleet management capabilities.

REPLACEMENT RENTAL VEHICLES

Idealease provides a full range of industry-leading vehicles, including day cabs and sleeper tractors, dry and refrigerated straight trucks, stake body trucks, and specialized equipment (such as yard tractors, wet line kits, and more).

Vehicle uptime is critical to your business. Count on our responsive Idealease technicians to provide expert service that keeps your vehicles running smoothly, allowing you to focus more on serving your customers and growing your business.

Contact your local Idealease Account Manager to learn more or visit us online at www.ideallease.com.